

**GOVERNMENT OF THE DISTRICT OF COLUMBIA  
TAXICAB COMMISSION**



July 10, 2013

Passengers have recently submitted stories of DC taxicab drivers providing outstanding service and the DC Taxicab Commission commends them and wants to recognize their efforts.

Mayra Matheny wrote a full page letter to describe her experience during an Oncology Nurses Conference and cited taxi driver Beyene Gudissa as providing “the greatest impression of what hospitality in Washington, DC is all about.” After being dropped off at the Martin Luther King, Jr. Memorial, she realized her wallet had dropped out in the taxi. Gudissa returned to the pickup location of the Washington Convention Center and left the wallet with the front desk personnel at the facility. In the meantime, he informed other nurses attending the conference who left messages for Mayra. With her wallet returned without a single thing missing, she described the driver’s effort as generous, kind and helpful.

Alexis Taylor, the General Counsel of the DC Office of Human Rights commended Samson Abraham who drives Silver Cab #139 for his courteous, timely and conscientious service. Abraham is cited as an individual who cares about his customers and routinely goes out of his way to assist. Alexis says he is “a role model” for the industry.

Yellow Cab driver Fasil Arega received a written thank you from Kristen Stoll who lost her wallet in his cab on the way to a wedding. Upon finding the wallet in the cab the next day, Fasil contacted her and arranged to meet to return it. Kristen described him as “kind and honest” and stated she would recommend him and the company to anyone visiting the DC area.

These actions help to set a standard of excellence for the District of Columbia public vehicle for hire industry. All drivers should strive to represent this high quality level of service to passengers and offer the type of effort that the DC Taxicab Commission is proud to highlight.